



March 19, 2020

Update: Corona Virus (COVID-19)

We want to continue to update you on the COVID-19 outbreak and let you know how some new changes at our senior housing communities will be impacting our residents and family members. First and most importantly, **no** Positive COVID-19 Cases have been reported in any Titan SenQuest Community. Titan SenQuest manages 17 communities nationwide with 1,500 residents and 600 staff members. Here are the latest changes:

- To comply with many of the federal and state requirements, all Titan SenQuest Communities are now closed to non-essential visitors. We are restricting visitors to only those who are involved in caring for residents, and family members for residents who are near end of life. We understand how difficult this might be but the safety of all residents is our primary concern and we have some solutions mentioned below;
- We continue to screen staff for fever or signs or symptoms of a respiratory infection;
- For any resident that wishes, we will supply meal delivery to their room at no cost;
- Video Chat: We believe it is important for families to stay in touch with their loved ones during this stressful time we have a solution while maintaining social distancing. Many communities are using video conferencing such as Facetime or OneDay to stay connected with family and friends. If you'd like more information, please reach out to us.

We will continue to keep you posted on developments within our communities, updates are posted on our website at www.titansenquest.com. Please don't hesitate to reach out if we can supply any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Kaseff", written in a cursive style.

Kevin P. Kaseff
President