



April 8, 2020

Update: Corona Virus (COVID-19)

Dear Residents and Family Members:

We want to continue to update you on Titan's response to the COVID-19 pandemic as it relates to our residents. At this time there are **No** Positive COVID-19 Cases reported in any Titan SenQuest Community. We hope this trend continues and we are being vigilant in our goal to minimize the exposure to this virus inside our communities. For the residents' protection we have instituted in-room dining, limited outside visitors, stopped new admissions and increased the amount of cleaning in the common areas.

These are unique and challenging times for all of us as we shelter in place and wait for this pandemic to pass. We understand the stress that this isolation can have on our residents and doing our best to incorporate fun activities.

We also understand the stress that this situation has on our employees. We have increased paid sick leave hours, supplied free meals and opened up health insurance enrollment dates. We are also coordinating child care outside the communities to assist young mothers in providing a safe place for their children now that schools and day care centers are closed.

As we mentioned previously, Titan has an internal team that is working 7 days a week to ensure that we're doing everything we can to protect our residents and staff. Don't hesitate to reach out to us via email at suggestions@titansenquest.com if we can answer any additional questions. All our updates are uploaded to our website on the "Coronavirus Update" tab at www.titansenquest.com. We look forward to updating you again shortly.

Sincerely,

A handwritten signature in black ink, appearing to read "Kaseff", written over a light blue horizontal line.

Kevin P. Kaseff
President