



Update: Titan SenQuest COVID-19 April 16, 2020

Dear Residents and Family Members:

We want to continue to update you on the COVID-19 pandemic as it relates to our senior housing communities. A week ago a staff member in one of our Texas communities tested positive for the COVID-19 virus. The employee failed our health screening and was sent home and later received a positive COVID-19 test result. There are no other reports of illness with residents or staff at that community.

Staying on top of 19 communities, 1,500 residents and 600 employees is the responsibility of Richard Terry who normally has the title of Director of Special Projects. However, because of his prior training, has been tasked with overseeing Titan's Covid-19 Response Team. Richard, who in his previous career in the Fire Department, was an Emergency Management Coordinator in the Dallas/Ft. Worth area for 14 years. This includes being prepared for natural disasters as well as biological and nuclear attacks. Richard has been instrumental in guiding our communities through this pandemic, keeping meticulous records of any reported illnesses within the communities and getting the supplies they need. We're very lucky to have Richard on our team.

We will continue to keep you posted on developments within our communities. All of our updates are posted on our website on the Coronavirus Update tab at www.titansenquest.com and feel free to reach us via email at suggestions@titansenquest.com. We look forward to updating you again shortly.

Sincerely,

A handwritten signature in black ink, appearing to read "Kaseff", is written over a light blue horizontal line.

Kevin P. Kaseff
President